

INFORMATION DISCLOSURE STATEMENT BY APPLICANT (Not for submission under 37 CFR 1.99)	Application Number		10618150	
	Filing Date		2006-07-10	
	First Named Inventor	Craig Michael Surette		
	Art Unit	2617		
	Examiner Name	Khai Minh Nguyen		
	Attorney Docket Number	053436-014100		

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1	CAREY GILLAM, "Language Line Gives Guests A Chance To Reach Out Touch A Translator", The Kansas City Business Journal, August 30, 1991, Page 2, Vol. 9 No. 50"	<input type="checkbox"/>
2	(author not indicated), "The Phone Call That Speaks Your Language", Money magazine, June 1991, Page 32, Vol. 20 No. 6	<input type="checkbox"/>
3	(author not indicated), "News and Reports - AT&T Language Line", Managing Service Quality, 1995, Vol. 5 No. 1	<input type="checkbox"/>
4	(author not indicated), "NHS Direct Translator - National Health Services", Chemist & Druggist magazine, September 25, 2004	<input type="checkbox"/>
5	BLAYNE CUTLER, "Multilingual Marketers Work For The Police", American Demographics, January 1992, Page 10, Vol. 14 No. 1	<input type="checkbox"/>
6	(author not indicated), "Telephone Translators Covered In Deal Between SSH And California Company", Hospital Materials Management, June 2002	<input type="checkbox"/>
7	FREDERICK GABRIEL, "Providers Say 'Ah', 'Ay' and 'Oy' - Health Care Providers Which Treat Non-English Patients Must Contend With Cultural And Linguistic Challenges", Crain's New York Business, January 26, 1998, 14(4):30	<input type="checkbox"/>
8	BRENDAN B. READ, "Gracias Por Llamar (Thank You For Calling)", Call Center Magazine, October 2003, Page 32, Vol. 16 No. 10	<input type="checkbox"/>
9	PHIL ZINKEWICZ, "In Any Other Language - Translators Handle Emergency Calls Or Business/Industry Needs", Insurance Advocate, March 8, 2004, Page 2	<input type="checkbox"/>
10	LANGUAGE LINES SERVICES, "Language Line Services Tutorial"	<input type="checkbox"/>
11	LANGUAGE LINE SERVICES, "Commonly Asked Interpretation Questions And Answers", June 22, 2004	<input type="checkbox"/>

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12	LANGUAGE LINE SERVICES, "Over-The-Phone Language Interpretation ... How Does That Work Exactly?", http://www.language-line.com/prod_serv_interp.php , 2 pages	<input type="checkbox"/>
13	TELE-INTERPRETERS, "Tele-Interpreters On-Call", http://web.archive.org/web/19990128224906/http://www.teleinterpreters.com/ , 8 pages	<input type="checkbox"/>
14	TELE-INTERPRETERS, "Over-The-Phone Language Interpretation Services", http://www.teleinterpreters.com/otp_interpretation_services.aspx , 3 pages	<input type="checkbox"/>
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Please see 37 CFR 1.97 and 1.98 to make the appropriate selection(s):

☐ That each item of information contained in the information disclosure statement was first cited in any communication from a foreign patent office in a counterpart foreign application not more than three months prior to the filing of the information disclosure statement. See 37 CFR 1.97(e)(1).

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☐ See attached certification statement.

☐ Fee set forth in 37 CFR 1.17 (p) has been submitted herewith.

☐ None

SIGNATURE

A signature of the applicant or representative is required in accordance with CFR 1.33, 10.18. Please see CFR 1.4(d) for the form of the signature.

Signature	/pablo e. tapia/	Date (YYYY-MM-DD)	2007-01-03
Name/Print	Pablo E. Tapia	Registration Number	52,275

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